

PATIENT'S RESPONSIBILITIES

1. It is the patient's responsibility to provide complete and accurate information to the best of his/her ability about his/her health, any medications, including over-the-counter products and dietary supplements and any allergies or sensitivities.
2. It is the patient's responsibility to cooperate in the treatment program prescribed by his/her provider.
3. Provide a responsible adult to transport him/her home from the facility and remain with him/her for twenty four (24) hours, if required by his/her provider.
4. Patients are expected to be considerate and respectful of all the health care providers and staff as well as other patients, their family members and the property of other persons.
5. Duly authorized members of the patient's family are expected to be available to personnel for review of the patient's treatment in the event that the patient is unable to communicate with the physicians or nurses.
6. It is the responsibility of the patient to provide information necessary for insurance processing of their bills, to be prompt about payment of their office/center bills, accept financial responsibility for any charges not covered by his/her insurance, and to ask any questions they may have concerning their bills.
7. Inform his/her provider about a living will, medical power of attorney, or other directive that could affect his/her care. It is the patient's right to have an Advance Directive; however, if a patient has a procedure done in this facility he/she will be informed of the Center's policy on Advance Directives. Advance Directives will not be honored while he/she is a patient here. Emergency services will be provided, if necessary. The patient has the right to bring a copy of their Advanced Directive and it will become part of their medical records.

Communication between the patient and the NYGIC team is an important element in good health care. Patients are encouraged to provide input on the care they received. If patients are concerned about or displeased with any aspect of their care, they should contact the Nurse Manager.

Suggestions or comments from patients are encouraged and appreciated. New York GI Center is continuously trying to improve the care that is provided. All communication is forwarded to the Nurse Manager.